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Mark David Goss  
Chairman

LaJuana S. Wilcher, Secretary  
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Teresa J. Hill  
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Verizon Wireless Messaging Services, LLC  
180 Washington Valley Road  
Bedminster, NJ 07921

December 28, 2005

RE: Case No. 2005-00548  
Verizon Wireless Messaging Services, LLC  
(Complaints - Service)  
Mark and Kathleen Grant; Complainant

This letter is to acknowledge receipt of initial filing in the above case. The filing was date-stamped received December 21, 2005 and has been assigned Case No. 2005-00548. In all future correspondence or filings in connection with this case, please reference the above case number.

If you need further assistance, please contact J.E.B. Pinney at (502) 564-3940 ext. 427.

Sincerely,

Beth O'Donnell  
Executive Director

BOD/sh



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